

# MANATRON<sup>®</sup>

## Redaction Services

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#### **A flexible, intelligent solution that ensures document security and privacy.**

Today, with increasing identity theft, citizens are demanding greater security of their personal identification. As a steward of this information, County governments are being forced to react and ensure taxpayers that their confidential information is secure within their offices. Manatron provides leading edge redaction services and we ensure maximum accuracy by utilizing cutting edge technology and verification specialists while providing a quality, necessary service for local governments.

#### **Manatron Redaction Services Key Objectives:**

- Identify redaction candidates with highest levels of accuracy
- Ensure that data falling in “gray areas” are treated properly (i.e. don’t over-redact).
- Eliminate the need for counties to add temporary staff to address the redaction of back filed records
- Provide counties with a professionally managed project designed to ensure compliance by legislatively mandated deadlines.

Manatron’s solution for properly identifying and redacting confidential information on millions of images is based on a combination of highly advanced redaction software and a thorough and efficient manual validation process. The redaction software identifies all potential redactable regions across various document types and categorizes the images by instrument typed and confidence level. Manatron coordinates all potential redaction candidates and assists in fine tuning of the selection and “grading” criteria across document types and date ranges to ensure the highest possible accuracy.

Manatron’s validation staff is made up of well-trained, highly qualified individuals (Verification Specialists) with expertise in using the redaction software and in reviewing official public records. The specialists will support the redaction software by fine-tuning each image according to the regions the redaction software has selected to ensure the highest level of clarity, quality and accuracy.

The Manatron staff will review:

- Certain images for which no redactable regions were identified by the software (especially for instrument types known for high incidences of personal information)
- Batches utilizing either a standard single-pass approach or an optional “blind” double-pass (where two separate verification specialist can review the same image independently, increasing the quality and accuracy of the redaction services).

#### **Data to be Redacted**

- Social Security Numbers
- Bank Account Numbers
- Debit Card Account Numbers
- Credit Card Account Numbers
- Driver License Numbers

Any discrepancies found among verifiers or other issues on a document will cause the image to be passed to a supervisor for final review. Upon the completion of that review, the redacted images will be delivered to the County for final acceptance.

With Manatron’s extensive experience and knowledge of redaction services, your County can be assured that you are providing the highest security available to your constituents.

#### **About Manatron**

Manatron is the nation’s leading provider of integrated property software systems and services. With a rich history in recording, property tax management, billing and collection, we have been at the forefront of innovative product and service development since 1969. Our software and systems currently provide over 1300 customers with the power to manage over 30 million parcels. Most importantly, over the last 38 plus years, our software has helped government jurisdictions collect over one trillion dollars in revenue.

We know that providing our customers access to the latest technology is key to their ongoing success. From our first installation until today, we continue to heavily invest to develop the best solution-based products and services for our customers.

Take the next step in securing your constituents’ data. Contact Manatron today at 866.471.2900 or [info@manatron.com](mailto:info@manatron.com).

**MANATRON**  
The power to manage well.®

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